Change the language

1. Press the **Home** button 🏠
2. Tap **Settings** ⚙ → 🌐 **Language & input** (under *Personal*)
3. Tap **Language**
4. Select the language from the list
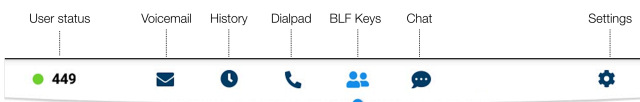
First time login to Wildix Phone app

After the phone has booted, Wildix Phone app opens automatically.

To log in, fill out the fields:

- *Domain*: PBX name or PBX IP address
- *User name*: enter your extension, or Full name, or email
- *Password*: enter your WEB password

Note: you can also use Google / Office 365 Single Sign-on option

Menu overview

User status	Voicemail	History	Dialpad	BLF Keys	Chat		Settings
● 449	✉	🕐	📞	👥	💬		⚙

BLF keys

BLF keys must be set up in Collaboration *Settings* → *Function keys*. This phone supports up to 120 BLF keys.

You can change the number of BLF keys displayed per page in Settings → Advanced.

Change user status

Tap **User status** menu to set user status DND / Away.

You can add your status message and, by checking the field "until", set the time and date when DND/Away status should go back to Available.

Place a call

- Manually: enter the phone number and then tap the green button.
- Search in phonebook: start entering a number / a name, results that match your search are listed below, tap on the contact to place a call.
- From history: tap **History** menu. tap the contact or the phone number, then tap **Call.**
- Dial a user whom you have assigned a *Colleague* Function key: tap **BLF keys**, then tap the BLF key assigned to the colleague.

Video call

Tap 📹 during a call to start / stop video streaming.

Hold / Second call

Press ⏸ during a call to put a call on hold / resume.

Press 📞 to place a second call, enter the number and then tap the green button.

Call transfer

1. Tap ↪ during a call (the call is put on hold)
2. Enter the phone number :
   - Tap ↪ for direct transfer (blind transfer without notification)
   - Otherwise tap 📞 to place an outgoing call (attended transfer), then tap ↪ from call window to complete the transfer.

Call transfer via BLF keys:

1. During a call, tap **BLF keys** menu
2. Tap the BLF key of colleague / call group:
   - Tap **Transfer** for direct transfer (blind transfer without notification)
   - Otherwise tap **Call** to place an outgoing call (attended transfer), then tap ↪ from call window to complete the transfer

Conference

1. Put the first call on hold to make a second call to the contact you would like to invite to the conference call
2. When the third party answers, tap 👥+ from call window.

Mute the microphone during a call

Tap 🔇 to mute / unmute the microphone.

Listen to Voicemail messages

1. Tap **Voicemail**
2. Tap the **Play** icon ▶ next to the message to listen to it.

*To delete: check the message(s) and tap the **Bin** icon 🗑 .*
*To mark as read: check the message(s) and tap the **Eye** icon 👁 .*

Chat and file exchange

Tap **Chat** menu: all the colleagues added to your roster in Wildix Collaboration are displayed in this menu.

To write a chat message:

1. Tap on a colleague
2. Type your message into the input field
3. Tap the **Paper** plane icon ✈ to send the message.

To send a file / a picture (up to 100Mb) / to send a Post-It: tap the **Plus** icon **+** next to the input field and select a file / a picture (up to 100Mb).

*You can disable new chat messages notifications in **Settings** → Advanced.*

Ringtone selection

Tap **Settings** menu: tap **Ringtone** to view the list of available ringtones.

Check Phone app version

Tap **Settings** menu → **Help.**

User Guide
Vision

Wildix

Packing list

- 1 x Vision phone
- 1 x handset
- 1 x handset cord
- 1 x stand

Safety information

https://www.wildix.com/safety-information/
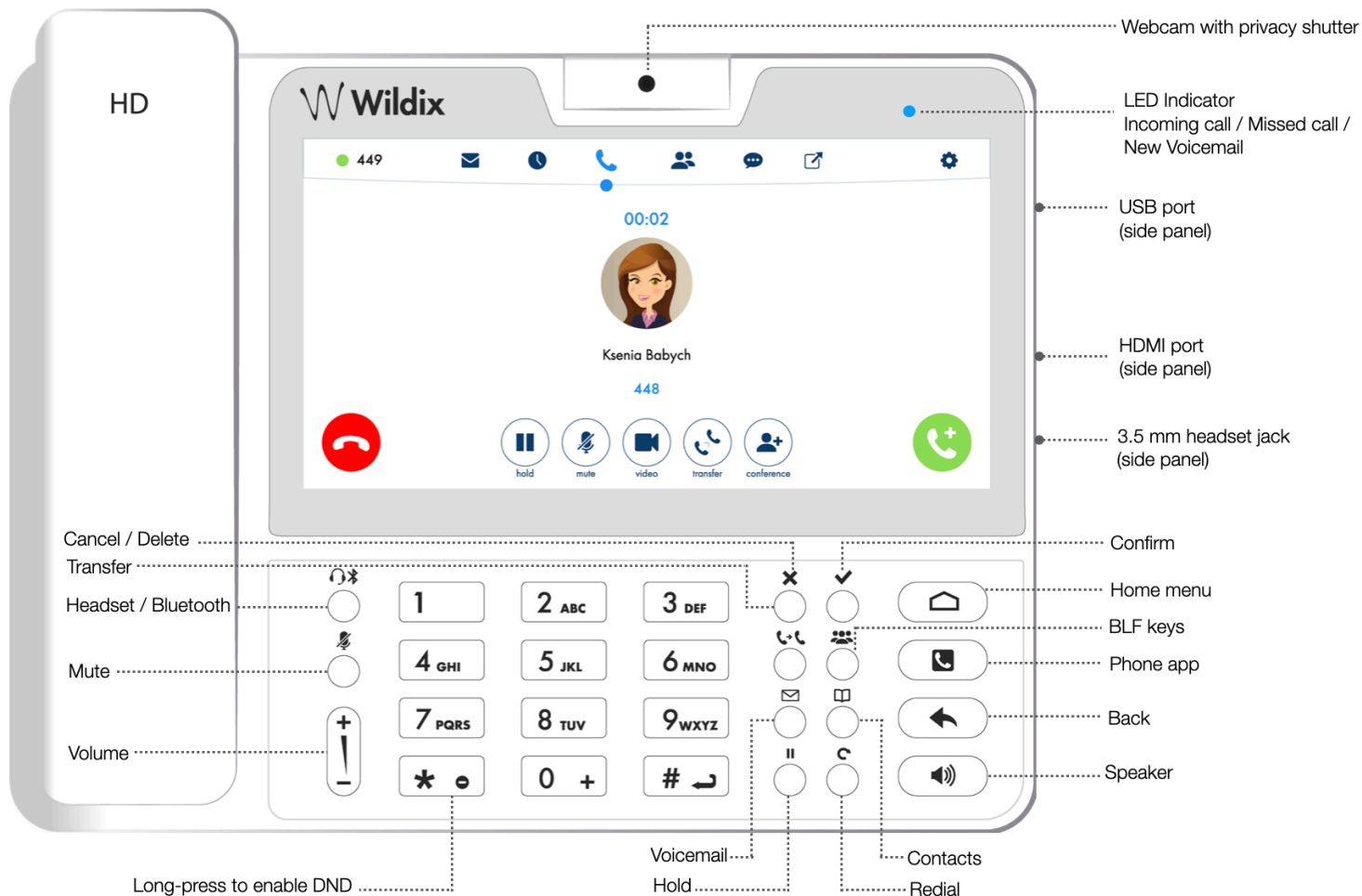
Keypad instruction

Connection

The ports are situated on the rear panel of the phone

- Connect the handset to the port using the handset cord

  Handset

- Connect the phone to the network PoE switch using RJ-45 cable

  Internet

- (Optional) Connect the port to the PC using RJ-45 cable

  PC

- (Optional, this is a PoE device) Connect the phone to the power supply (power adapter can be purchased separately, WMP code: PS-12V2A)

  DC12V

Wildix Partner

HD

Wildix

● 449

00:02

Ksenia Babych

448

hold   mute   video   transfer   conference

- Webcam with privacy shutter
- LED Indicator
  Incoming call / Missed call / New Voicemail
- USB port (side panel)
- HDMI port (side panel)
- 3.5 mm headset jack (side panel)

Cancel / Delete
Transfer
Headset / Bluetooth
Mute
Volume

1   2 ABC   3 DEF
4 GHI   5 JKL   6 MNO
7 PQRS   8 TUV   9 WXYZ
*   0 +   #

- Confirm
- Home menu
- BLF keys
- Phone app
- Back
- Speaker

Long-press to enable DND
Voicemail
Hold
Contacts
Redial

full guide online:

www.wildix.com